



B2B Partner - Support Contact List

B2B Product Support Line

1300 550 226

itb2b.service@samsung.com

B2B /Corporate End User and Dealer support line with dedicated product support specialists for:

- B2B product information/specifications and technical support.
- B2B product installation and software setup assistance.
- B2B service call bookings.
- Escalations.

*Any consumer product support enquires will be directed back to the Samsung General Product Support Line.

General User and Consumer Product Support Line

1300 362 603

End User support line with product support specialists for

- Domestic product and end user enquiries.
- General service call bookings.

Authorised Service Centre Support Line

1300 887 660

Option 1 – Spare parts (Part numbers, availability enquiries)

Option 2 – Warranty (extra claims or rejections) - warranty.seau@partner.samsung.com

Option 4 – GSPN Portal (Online warranty system, manuals and knowledge portal enquiries) – net.support@samsung.com

Backend Systems support line for active Authorised Service Centres only, please have your account number ready when calling.