



## Process for Ordering Curved Brackets

Planar recommends that all curved video walls use the custom curved brackets. If your application calls for a curved video wall, the process for ordering curved bracket goes as follows:

1. Contact your zone sales manager and tell them you are interested in the curved brackets. Provide as much installation information as you can, including drawings.
2. The zone manager will then return a quote with the appropriate quantity and cost for the custom curved brackets.
3. You will need to add the curved brackets to the purchase order for the video wall.
4. Planar will finalize the design and confirm with the integrator the correct angle and radius of the wall. Planar will then have the custom brackets fabricated.

Custom brackets can take 6-8 weeks to design and fabricate, so it is important that you place your order that far in advance of the shipment for the video wall.

## FAQ for Curved Brackets

**Q.** What is the maximum degree in which the curved brackets can be used?

**A.** The maximum angle allowed for the curve wall is 30°. Most requests tend to be in the 5-10° range.

**Q.** Do I have to use the curved brackets?

**A.** To insure that the product conforms to specifications and prevents damage to the screen, we strongly recommend that you use the curved brackets provided by Planar.

**Q.** How much do curved screen brackets cost?

**A.** General pricing is provided on the pricelist, but you should obtain a quote from your sales manager as to the specific cost and quantity required.

**Q.** What is the lead time of the screen brackets?

**A.** Please account for 6-8 weeks after the order for the screen brackets to be designed, fabricated, and shipped.

**Q.** What products support the curved brackets?

**A.** The 50" & 67" RX/RP, c80RP, c70SPw, and Margay II support the curved bracket design.

**Q.** Do curved brackets come in both front and rear service?

**A.** Yes. Curved brackets are available for both front and rear service. They are different designs so it is important that you identify your requirement at the request for quotation.

### Supported Curved Brackets Products

Curved brackets are available for the following displays:

c70SPw  
c50RX  
c67RX  
c50RP  
c67RP  
c80RP  
Margay II

Curved Brackets are available in increments of 1 Degree.

Planar can also provide brackets for bases ordered with the above products.