

## MAGENTA RESEARCH LIMITED WARRANTY

Magenta Research MultiView™ Series, Mondo Matrix™, Morph-it™ and Infinea™ DVI products are warranted against defects in material and/or workmanship under normal use for a period of THREE (3) YEARS from date of purchase by original purchaser ("Warranty Period"). All other Magenta products carry a one-year warranty.

If a defect arise and a valid claim is received within the Warranty Period, at its option, Magenta Research will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new or refurbished product that is at least functionally equivalent to the original product. The performance of repairs and needed adjustments is the exclusive remedy under this written warranty or any implied warranty.

Magenta Research reserves the right to determine what constitutes an in-warranty repair.

**Obtaining Service:** For warranty service, call the Magenta Research Order Desk to obtain RMA Request Form. Please be prepared to describe the product that needs service and the nature of the problem. The purchase date and purchase invoice number is required. All repairs and replacements must be authorized in advance. Service options, parts availability and response time will vary. Items must be returned to Magenta via prepaid postage. Items will be returned to the user at Magenta's expense via ground service.



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