



TECHNOLOGY DISTRIBUTORS

InFocus Warranty

Limited Warranty

Subject to the Limitations, Exclusions and Disclaimers hereof, InFocus Corporation ("InFocus") warrants that the Projector, Lamps and Accessories (hereinafter collectively or individually referred to as "Product" as appropriate) purchased from InFocus, an InFocus distributor, or an InFocus reseller will conform to InFocus' specifications and be free from defects in material or workmanship for the respective Limited Warranty period provided below . InFocus products are compatible with many systems, however the specific functional implementation by the customers of the product may vary. The suitability of a product for a specific purpose or application must be determined by the customer and is not warranted by InFocus Corporation.

If the Product, while subject to this Limited Warranty, is defective in material or workmanship during the warranty period, then InFocus , at its option, will REPAIR or REPLACE the Product.

All exchanged parts and Products replaced under this Limited Warranty will become property of InFocus. InFocus' sole obligation is to supply (or pay for) all labor necessary to repair the Product found to be defective within the Limited Warranty period and to repair or replace defective parts with new parts or, at the option of InFocus, serviceable used parts that are equivalent or superior to new parts performance. Limited Warranty periods are as follows:

- **Projector Product Limited Warranty Period (Excluding Lamps): Two (2) years** from date of purchase.
- **Lamp Product Limited Warranty Periods "IN" models & LP600:** The original installed lamp shall have a six (6) month Limited Warranty Period from date of Product proof of purchase, and replacement Lamps will have a six (6) month limited warranty from date of lamp proof of purchase, and replacement lamps purchased at the time of Product purchase will have a six (6) month limited warranty from date of first use.
- **Lamp Product Limited Warranty Periods (all other models):** The original installed lamp shall have a ninety (90) day Limited Warranty Period from date of Product proof of purchase, and replacement Lamps will have a ninety (90) day limited warranty from date of lamp proof of purchase, and replacement lamps purchased at the time of Product purchase will have a ninety (90) day limited warranty from date of first use.
- **Accessory Product Limited Warranty Period: ninety (90) days** from date of purchase.

WARRANTY LIMITATION AND EXCLUSION

THIS WARRANTY SETS FORTH INFOCUS' MAXIMUM LIABILITY FOR ITS PRODUCT. THIS WARRANTY EXTENDS ONLY TO PRODUCTS PURCHASED FROM INFOCUS OR AN INFOCUS AUTHORIZED RESELLER. InFocus shall have no further obligation under the foregoing Limited Warranty if the Product has been damaged due to abuse, improper ventilation, fire, water,



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disaster, mispackaging, shipping, lightning or other acts of nature, misuse, neglect, smoke exposure (cigarette or otherwise), accident, unusual physical or electrical stress and/or power surges, unauthorized modifications (including use of an unauthorized mount), tampering, alterations, service other than by InFocus or its authorized agents, or failure caused other than from ordinary use or failure to properly use the Product in the application for which said Product was intended. In addition, failure of the end-user to follow maintenance procedures as outlined in the product's user guide where a schedule is specified for regular cleaning of certain parts (based on usage and environment), will not be covered under this Warranty. Finally, InFocus shall have no further obligation if the Product was subjected to operating conditions outside of the range specified in the user's guide or in this Warranty. Normal operating conditions are defined as use not in excess of 16 hours continuously per day with a minimum 8 hour period of continuous rest in the powered off state. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for the costs incurred. This Limited Warranty excludes Product cleaning, removal or installation of the Product, repair, or replacement of plastics due to cosmetic damage and damage as a result of normal wear. Product repair outside of the terms of the Limited Warranty will be on a time and materials basis. InFocus will not be liable for any rental costs incurred in the event of a failure. The Warranty does not apply to cartons, carrying cases, shipping cases, external cabinets, accessories used in connection with the product, or cosmetic parts, knobs, or batteries. The Warranty period for LCD engines is either 2 years from the date of purchase of the projector or 2500 hours of projector usage, whichever comes first. If the LCD engine requires replacement and the projector has exceeded 2500 hours, but is otherwise eligible for Warranty, this Warranty will cover the cost of labor, but not the cost of parts that require replacement.

The Accessory Product Limited Warranty covers the accessory item only and excludes normal wear. The Lamp Product Limited Warranty excludes expected lamp degradation and InFocus will not be liable for normal decrease in lamp output over time or as lamp is consumed under the Limited Warranty.

Remanufactured Products and Software Products are exempt from the foregoing Limited Warranty. Please refer to the appropriate Remanufactured Product Limited Warranty or Software Product Limited Warranty for applicable Warranty information.

DISCLAIMER OF UNSTATED WARRANTIES

THE WARRANTY PRINTED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE DISCLAIMED. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF AND THE FOREGOING WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT BY WRITTEN INSTRUMENT SIGNED BY INFOCUS.



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SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY MAY LAST, SO SUCH LIMITATIONS MAY NOT APPLY TO YOU.

Limited Warranty Period

The Limited Warranty periods hereof commence on the date of proof of purchase by the end-user customer. These Limited Warranty provisions shall apply only to the end-user purchaser (first person or entity that purchased a new Product for personal or business use and not for the purpose of distribution or resale). SOME JURISDICTIONS MAY GRANT YOU CONSUMER RIGHTS WITH MINIMUM WARRANTY DURATION THAT DIFFER FROM THE DURATIONS PROVIDED HEREIN, AND INFOCUS WILL HONOR ALL SUCH CONSUMER RIGHTS UPON PROOF OF PURCHASE IN THAT JURISDICTION.

To Be Eligible For Limited Warranty Coverage

Any person exercising a claim under this Limited Warranty must establish to the satisfaction of InFocus both the date of purchase and that the Product was purchased new. The sales receipt or invoice, showing the date of purchase of the Product is the proof of the date of purchase.

To Obtain Warranty Service

During the Limited Warranty period, to exercise this Limited Warranty, the purchaser must first contact 1) InFocus, 2) a service facility authorized by InFocus or 3) the place of original purchase.

InFocus Customer Service in the Americas 1-800-799-9911 or 503-685-8888 or www.infocus.com/service, In Europe, Middle East, and Africa +31 (0) 20 579 2820, and in Asia Pacific +65 6353 9449.

For Warranty service, the purchaser will pay to return or deliver the defective Product and will pay all freight, duty, taxes, VAT, fees, incidental clearance and customs charges to ship the unit to an InFocus Service Center or to a service facility authorized by InFocus. When returning Product to InFocus, a Return Material Authorization Number (RMA #) is required and must be clearly displayed on the outside of the shipping carton or a similar package affording an equal degree of protection. InFocus or the service facility authorized by InFocus will return the repaired/replaced Product freight prepaid to the purchaser.

Products returned for Warranty service must be accompanied by a written letter that: (i) explains the problem; (ii) provides proof of date of purchase; (iii) provides the dealer's name; and (iv) provides the model and serial number of the Product. Upon request of InFocus Corporation or an authorized repair center for InFocus, proof of legal import must accompany the warranty repair Product, otherwise the Product must be returned to the place of original purchase, to the manufacturer (Purchaser must bear all tax, duty and freight), or the Purchaser must bear charges for the warranty repair.

No repair or replacement of Product or part thereof shall extend the Limited Warranty period as to the entire Product. Warranty on the repair part and workmanship shall only be effective for a period of ninety (90) days following



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the repair or replacement of that part or the remaining period of the Product Limited Warranty whichever is greater. InFocus' or its authorized service center's policies shall apply and the Consumer will be charged accordingly for product returned to an InFocus Authorized Service Center after the expiration of the warranty period.

LIMITATION OF LIABILITY

IT IS UNDERSTOOD AND AGREED THAT INFOCUS' LIABILITY SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF THE PURCHASE PRICE PAID BY PURCHASER Where applicable national law prohibits the exclusion or limitation of liability, InFocus excludes or limits its liability to the maximum extent permitted by national law.

Limitation on Bringing Action - No action, regardless of form, arising out of the agreement to purchase the Product may be brought by purchaser more than one year after the cause of action has accrued.

Governing Law - - Any action, regardless of form, arising out of the agreement to purchase the Product is governed by the laws of the state of Oregon, USA.

Mandatory Arbitration— Any action, regardless of form, arising out of the agreement to purchase the Product is subject to mandatory arbitration. THIS WARRANTY DOES NOT AFFECT YOUR LEGAL RIGHTS UNDER APPLICABLE NATIONAL LAWS RELATING TO THE SALE OF CONSUMER PRODUCTS.